



9 November 2023

Dear Parents and Guardians,

In September 2023, the school conducted a survey with parents on the impact that the Guiding Statements have on school life.

A summary of results from the survey can be found in the following link:

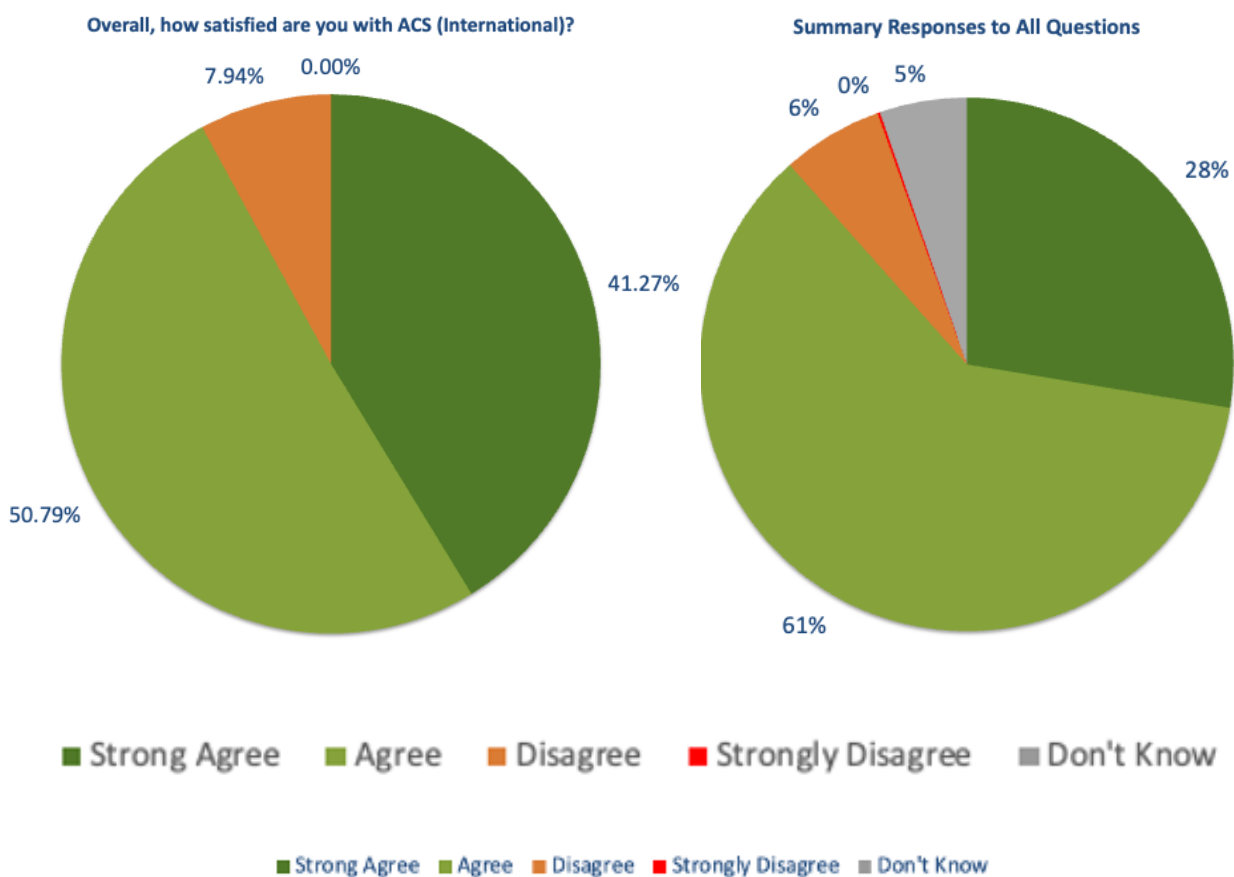
<https://www.acsinternational.edu.sg/wp-content/uploads/2023/10/ACS-Parent-Survey-2023.pdf>

Response Context

The survey was completed by 63 parents, which represents about 7% of families. 87% of the parents who responded had one child in the school and 57% of the respondents' children have been enrolled in ACS (International) for more than one year. There were 40 responses from Junior Division, 22 from Middle Division and 12 from Senior Division (some parents have children in multiple year levels). 65% of respondents were Singaporeans/PRs and 35% were international families. Within the school, 50% of students are Singaporeans and 50% are international students.

Overall Theme

Overall, the results were very pleasing with Agree and Strongly Agree being the majority responses across the survey. The graphs below show the outcomes for "Overall, how satisfied are you with ACS (International)" and the average responses for every question.

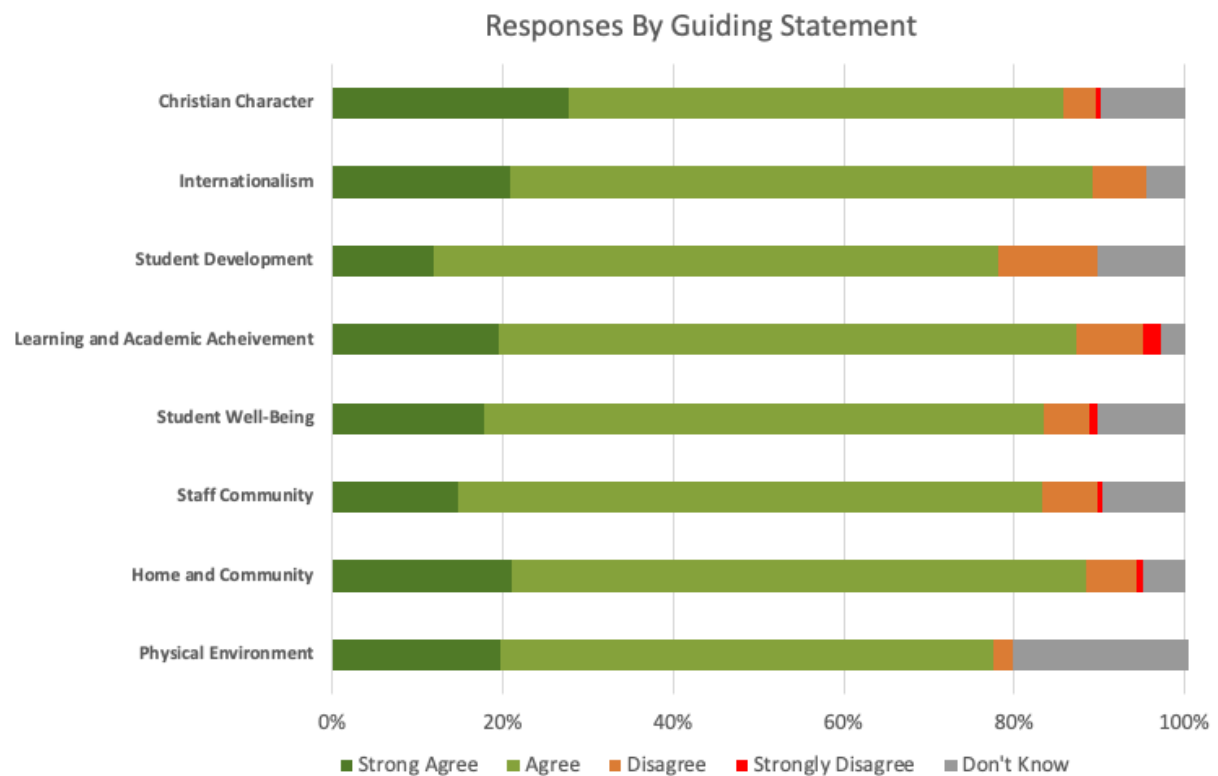


The results show strong parent satisfaction with the school and with the outcomes of the Guiding Statements. Please note that "Strongly Disagree" responses formed less than 1% of all responses.

Guiding Statement Summary

The graph below shows a summary of responses across the eight Guiding Statements.

A summary for each Guiding Statement based upon the responses and comments made is provided below.



Christian Character

Respondents were supportive and appreciative of the Christian character of the school and that they had a good understanding of the Christian Mission, Vision and Values of the school. They responded that the Christian values are most evident through Chapel and school communications. Integrity was seen as the IGNITE value that students most demonstrated. In relation to Christian Character, comments included teaching students to be more caring and kinder to one another.

Internationalism

A high percentage of parents described their child as being internationally minded. The same is true for their child growing in intercultural understanding. The diversity of students and special events is how students have experienced internationalism. In the 2022 survey there were lots of comments about bringing up back international trips in 2023. This has been done with many international trips going throughout the year.

Student Development

While results are still very positive, Student Development was the Guiding Statement with the highest number of “Disagrees” and “Don’t knows”. In relation to the IB Learner Profile, parents saw the following traits most prominently in their children: Open-Minded, Thinker, and Knowledgeable, which was the same as 2022. In past surveys the Risk-Taker trait was the lowest trait, and that trend continued in 2023.

Learning and Academic Achievement

Responses and comments indicate that parents were generally very satisfied with the learning academic support given throughout the school. Last year this section contained the highest number of “Strongly Disagree” and it is the same this year, although it is still a very small percentage. In previous surveys “Reflective Thinking” has consistently been the ‘lowest’ type of thinking, but this year it moved past Critical Thinking. The school has had a focus on Reflective Thinking so it is pleasing to this this being noticed.

Student Well-Being

Parents were very positive in their response to the school being a safe, welcoming, and affirming place for their child. There was a lower percentage of parents that did not know about the school's Child Protection and Safeguarding Policy and Procedures when compared to 2022 which is positive. The school believes that it is important that parents know and understand these important policies. The Policy on this can be found [here](#). Throughout the year the school has run several workshops for students and parents on issues of well-being so it is pleasing to see a greater degree of "Agrees" this year compared to last. There were positive comments about the school counsellors and the work they had done with certain students.

Staff Community

Parents were satisfied that the school has a balanced, diverse mix of well qualified international and local staff. In 2022 there were some comments in the survey about staff leaving mid-year, I am pleased to report that in 2023 no Academic staff left in the middle of the year. There were some comments enquiring about the performance management of teachers. The school has a robust performance management process in place for staff in areas of academics, House, CCAs and wider school contribution. Students also provide input into this process through annual student surveys.

Home and Community

Parents responded very positively that they feel informed about the life of the school and what is happening. Activities that parents were involved in were reading the newsletter (84%). In 2022 14% of parents didn't know who to contact at school about their child, but in 2023 this was reduced to 4%. As a note to all parents, teacher contact details can be found on the school website [here](#).

Physical Environment

Parents responded very positively that the school provides a safe and secure environment for the school community and that the teaching spaces were appropriate for high quality learning. Parents are still unsure about the ongoing investment made to develop the facilities, so the school will continue to try and improve this through our various communication channels.

Strategic Plan Formation - 2024

In 2024 the school will be working on the next iteration of its Strategic Plan. The creation of this plan will be a focus for the school community in 2024. The Strategic Plan will be updated to include school priorities, IB and CIS recommendations and feedback from the Community Surveys (Parent, Students and Staff). Thank you for your contribution to this survey, the findings will be used in the process throughout next year.

As a Christian school, we must seek God's will for the school before all else. We pray for God's guidance, wisdom and discernment as we update the school objectives for 2024. We pray that ACS (International) will continue to serve His purpose and be faithful to the founding mission and principles of the school both now and into the future.

Yours sincerely,



Gavin Kinch
Principal